

SPECIAL REFERENCE AND RESEARCH SERVICES

Flathead County Library is committed to providing access to materials that satisfy patron interests and enable lifelong learning. Library staff will assist with self-directed research and help customers locate and use relevant research materials and library equipment. Library staff are unable to complete in-depth research on behalf of patrons as part of the library's regular services.

When time or distance prevents on-site self-directed patron use of library resources, Flathead County Library will refer Special Reference and Research Services to outside individuals or agencies as deemed appropriate. On rare occasions, Flathead County Library may choose to provide Special Reference and Research Services relating to specialized library resources not available elsewhere.

Special Reference and Research Services include, but are not limited to:

- Use of microfilm or scanning of documents on behalf of patrons
- Genealogical and local history research
- Other research beyond the normal services provided in the course of patron assistance

Adopted: 8/12/92, Revised: 1/28/99, 8/26/10, 7/24/13, 11/18/15, 7/21/22, 7/24/25

David Ingram, Chair
Library Board of Trustees